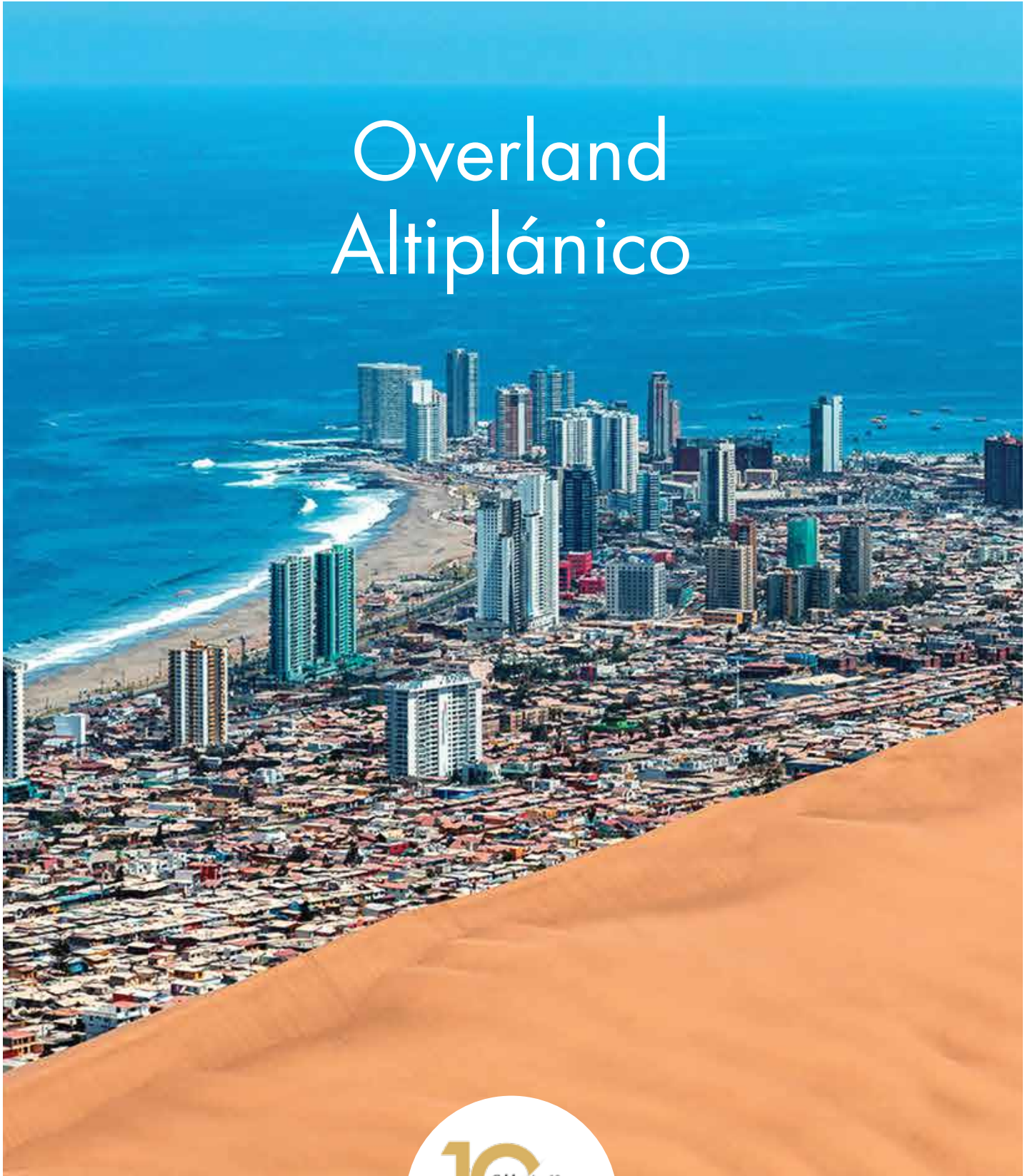




PIONERO TRAVEL CHILE
Life Enriching Experiences

Overland Altiplánico





Day 1

IQUIQUE

Today, upon arrival to Iquique airport, a Pionero guide and driver will await you outside of the arrival terminal with a sign with your last name on it. They will escort you to your hotel and assist you with check-in at Terrado Suites Iquique

Overlooking the Pacific Ocean, this chic hotel is 11 minutes' walk from Cavancha Beach, and 4 km from the 19th-century Clock Tower.

Bright, relaxed rooms with ocean views feature free Wi-Fi and flat-screen

Amenities include an airy restaurant and a bar, plus meeting and event space. A spa area with a hot tub, a sauna and a gym that offers massages.

Rest of the day at leisure.



Day 2

HUMBERSTONE - ATACAMA GIANT - ARICA

Today we will cross the Atacama Desert, the driest desert in the world according to NASA studies. Our first stop will be at the ghost town of Humberstone, declared a World Heritage Site by Unesco.

Here you will understand in a fantastic open museum, the importance of nitrate for the development of agriculture in the United States and Europe, 100 years ago. Next we will drive towards the Atacama Giant Geoglyph, the largest ancient anthropomorphic geoglyph in the world, assuming that its authors were representatives of the same indigenous cultures in the area, between 900 to 1,450 years a. C.

The figure was an early astronomical calendar for knowing where the moon would set; by knowing this the day, crop cycle, and season could be determined. The points on the top and side of the head would say what season it would be depending on their alignment with the moon, which was important in determining when the rainy season would come in the barren Atacama.

We will also visit Chiza and Tiliviche geoglyphs to see the extensive llama and human geoglyphs, believed to have been created as a guide for caravans descending from the mountains to the coast.

We will drive towards Arica and check in at Hotel Antay.

Overlooking the Pacific Ocean, this casual hotel is a 12-minute walk from Chinchorro Beach, and 13 minutes' walk from St. Mark's Cathedral.

Relaxed rooms feature free Wi-Fi, flat-screen TVs and minifridges, as well as safes, Nespresso machines and en suite bathrooms. All offer balconies with ocean views.

Room service is available 24/7.

Other amenities include a gym, a spa, and indoor and outdoor pools, plus a hot tub, a bar and a restaurant.

(B)(L)

Day 3

ARICA - PUTRE

Meet at Hotel or reception at Chacalluta airport (Arica) and immediate departure towards Putre, visiting “San Miguel de Azapa” Archaeological Museum that keeps a very interesting collection of artifacts showing 12.000 years of human history, with Chinchorro Mummies, the oldest artificially preserved bodies ever found in the world. Lunch at a typical local restaurant.

Next, we will drive towards the Lluta Canyon. On the slopes of this deep valley is possible to see several panels with Geoglyphs (rock art of big dimensions). Climbing up the road and reaching the foot of The Andes range we will reach the “Quebrada de Cardones” Natural Monument. We will enjoy a short hike to observe the curious Candleholder cactus.

We will continue to Putre, on the way will be possible to appreciate the interesting geography from the Copaquilla viewpoint. Be amazed with deep canyons across the desert on the way to Putre.

Arrival to the hotel approx. at 4PM. Rest of the afternoon at leisure to walk around the town and acclimatize to the altitude (3500 meters above sea level).

Dinner and overnight at Hotel Qantati.

Hotel Qantati Putre has 10 identical rooms set in a courtyard around the garden. The rooms have comfortable size, private bathroom and central heating, those at the far end of the hotel have nice views down the valley.

(B)(L) (D)

Day 4

PUTRE - LAUCA NATIONAL PARK - PUTRE

After breakfast, depart towards the Lauca National Park.

The Lauca National Park has 137.883 hectares protected by its Reserve of the Biosphere status. The park has different attractions like its fauna, topography and flora, found in precordillera between 3200 and 3800 meters above sea level.

It has a typical fauna, with more than 100 bird species. Among the animals you can find there are alpacas, llamas, guanacos, vicuñas, pumas, tarucas, vizcachas, foxes, blanquillo, ñandus, puna partridges, huairavo, guallata, Chilean flamenco, the giant tagua, juarjal, puna and jergon duck, and condors. In the National Park it is possible to find amazing volcanoes that are 6,000 meters above sea level, like the Parinacota, Pomerape and Acotando Volcanoes.

Later, we will visit the small town of Parinacota to see its beautiful church with typical Andean colonial architecture, it remains almost all year closed and only opens for religious holidays that brings back for some days the descendants of the original inhabitants.

We will make stops depending on the fauna that we can observe on route. After this amazing day, we will return to our hotel in Putre.

(B, BL, D)



Day 5

PUTRE - SURIRE - ISLUNGA - CARIQUIMA

Today after an early breakfast, we will continue our journey to “Las Vicuñas” National Reserve.

Las Vicuñas National Reserve is a nature reserve located in the Parinacota Province, Arica y Parinacota Region, Chile. The reserve lies immediately south of Lauca National Park and in its southern portion is contiguous to Salar de Surire Natural Monument, all of which form Lauca Biosphere Reserve.

This Puna ecosystem preserves high-altitude wildlife, including Vicuñas, for which the reserve is named.

Much of the reserve consists of extensive Andean steppes cut by rivers and quebradas, being Lauca River the main one. Typical vegetation includes pajonal, tolar and llaretal formations. In some areas is possible to find specimen of *Polylepis tarapacana*.

Vicunas could be seen close enough to make good pictures of them.

On our way to the Guallatire village, at the foothills of an active volcano and next to a creek where many llamas and alpacas walk freely.

Drive on a scenic cross-country road to Surire saltflat, where is possible to observe many flamingoes of three different south American species. On the banks of this ancient lake, almost dried, we will find the geothermal natural field of Polloquere. Enjoy a Picnic lunch and an optional bath at their hot springs.

Next, we will continue south, crossing a mountain pass at 15419 feet of altitude. We will arrive at Volcán Isluga National Park, where we will find more settlements of lama and alpaca herders.

The cultivation of quinoa and potatoes complements the economy of these communities. The villages of Enquelga and Isluga stands out for their agricultural activity and beautiful churches, respectively. The Isluga volcano, like Guallatire, elevates its smoke to the sky, evidence of its magmatic activity.

We will arrive at the town of Cariquima at 12400 feet to stay at a simple hostel run by an Aymara family. Overnight.

(B, BL, D).



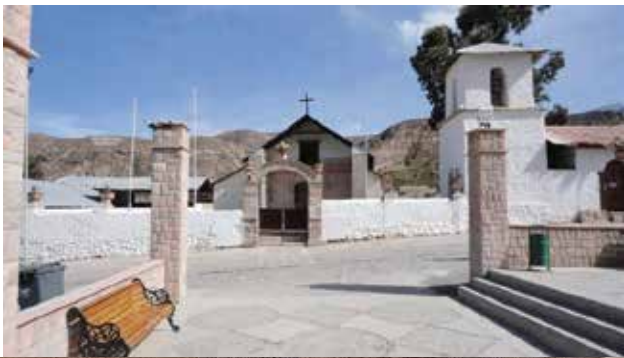
Day 6

CARIQUIMA - BOLIVIAN BORDER

Breakfast at Hotel and transfer to Colchane, to meet bolivian agency and continue to Uyuni.

(B)

END OF SERVICES





Our services include:

NET US\$ 3,485 per person (Based on a group of 2 -3 people)

NET US\$ 2,500 per person (Based on a group of 4 -6 people)

Our services include:

Bilingual driver guide, Accommodation at Iquique, Putre (Qántati), Cariquima (Hostal Inti), (Terrado Suites) Hotel Arica (Hotel Antay) all program transfers and tours as outlined above in spacious fully equipped private van, all meals according to program as indicated above (B) = Breakfast, (L) = Lunch, (BL) = Boxed Lunch, (D) = Dinner, beverages, beer and wine. Entrance fees for museums, Restaurant tips.

Our services do not include:

Alcoholic beverages during meals, domestic flights, tips (guide) Lodging and transfers prior to or after program, visa fees, meals and alcoholic beverages not mentioned above, personal items such as: telephone, laundry, room service, alcoholic beverages not mentioned as included, gratuities, and airfare. Sauna & SPA services are not included in some hotel rates.

Visa information

A reciprocity fee is required upon arrival to Chile for citizens of the following countries:

AUSTRALIA USD 117 from May 16, 2020 Austrian passport holders need a visa to enter Chile.

This must be obtained online via the following link: <https://tramites.minrel.gov.cl/Solicitudes/visa.aspx>

MEXICO USD 23 This fee must be paid in cash in US Dollars and is valid for the life of your passport

A tourist visa is required for some countries, please check your visa requirements [here](#)

U.S. EMBASSY IN SANTIAGO

American Citizen Services

Address: Av. Andrés Bello 2800, Las Condes, Santiago, Chile

Phone: (56-2) 2330-3000

Fax: (56-2) 2330-3710

Website: <http://chile.usembassy.gov/>

Business hours: Monday to Friday from 8:30 am - 5 pm

Terms & Conditions

Reservation and Payment:

- A deposit of 50% is required to secure a reservation, unless otherwise stated.
- The remaining balance is due 30 days prior to departure unless otherwise noted. Failure to make your final payment on time is considered a cancellation on the part of the passenger.
- 100% payment is required to confirm reservations for any trip booked with less than 30 days anticipation.
- Payments made by bank (wire) transfer in US dollars do not include any fees charged by your bank. Any transfer fees must be covered by the sender.
- While we endeavor to keep posted current information, please note that rates and programs are subject to change without prior notice.
- Prices quoted are based on foreign exchange values and tariffs currently in effect and prices are subject to change.
- Confirmation or payment of the tour cost constitutes your acceptance to the Terms and Conditions.

Travel Insurance:

- It is strongly recommended for the client to obtain their own travel insurance. Pionero Travel recommends full comprehensive coverage. It is the sole responsibility of the client to obtain and purchase travel insurance.

Modifications, Cancellations & Refunds:

- Pionero Travel reserves the right to modify or cancel any tour or visit due to any operational matters, weather conditions, or as desirable. In this case, Pionero will make every effort to modify the planned itinerary and replace it with another tour or activity of the same category or better. If this is not possible, a full or partial refund is due to the client.
- Pionero Travel reserves the right to refuse to accept or continue services an individual or individuals of the party at any time (in such case, a refund will be based on the actual cost of the unfinished portion of tour). The party is responsible for any additional expenditures incurred by delays or cancellations beyond Pionero's control.
- Money will not be refunded if the client fails to show up to the tour at the designated place and time.
- Purchased flights are non-refundable.
- If for any reason the client needs to cancel the trip, the reservation deposit is returned minus a trip cancellation fee. For this reason, we strongly recommend trip cancellation insurance. All cancellations must be in writing and the following cancellation fees apply:
 - 60+ days prior to arrival: refundable except vendor expenses, cancellation fees, and deposits.
 - 45 or less days prior to arrival: A Pionero Travel cancellation fee of 10% of the total booking will be applied.
 - 30 days prior to arrival: No refunds. There will be no refunds for missed days on tour or any unused services/accommodation during the tour program.
- Pionero Travel will attempt to accommodate the client's special requests, for example, room locations and bed preferences at hotels, or modifications of tours and visits during your stay with us. Nevertheless, we cannot guarantee or be held responsible if such special requests cannot be fulfilled.

Limits on Responsibility and Insurance:

- Pionero Travel is a legal entity duly existing and incorporated in Chile. It purchases transportation, hotel accommodation, restaurant, services of professional guides, camp staff and other services from various independent suppliers (including but not limited to other Pionero Travel companies), that are not subject to its control. In addition, the programs include outdoor physical activity and contact with nature, involving some level of risk, depending on several events and circumstances over which Pionero Travel has no control.

- Pionero Travel cannot therefore, be liable for death, personal injury or any other loss that may occur (a) due to any act or omission of any such supplier, or (b) by reason of any other event over which it has no control. Confirmation or payment of the tour constitutes your acceptance of the above exclusion of liability provision.

Other Conditions:

- Baggage and personal effects, including items purchased, are the sole responsibility of the owners always and no employee/agent of Pionero Travel or associated companies is authorized to accept these for storage and safekeeping.
- Pionero Travel is not responsible for lost or stolen items. Shipment costs for any items left behind will be paid by the client.

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COVID Protocols

This protocol is based on currently available information and will be updated as soon as new information is available.

This document has been prepared by Pionero Travel, gathering information from national and international organizations. This initiative arises as a response to the need for having a risk management manual to prevent the COVID 19 contagion, while producing a document that may be of use to our partners, providers, employees, and travelers helping to establish official protocols in this matter.

General Travel

- Collaborate with our providers to establish a common protocol and precautions to put in place.
- Set flexible terms and conditions and make sure our providers do the same so we can make changes or postponements at the convenience of the travelers and avoid high fees and clearly communicate this to the travelers.
- Travel insurance is highly recommended.
- Design programs that combine destinations that are easily and quickly accessible by land minimizing air travel within a country or area. Example: Araucania & Lake District combining with Argentine side, Coast/Wine/Central Valley, Self-drive itineraries.
- Promote remote locations with low population and traveller densities with a focus on the outdoors, culinary and intimate cultural experiences.

Air Travel

- Use “Salon Protocolo” or “VIP Arrivals areas” these are exclusive areas of airports generally used for international arrivals and departures limiting contact between passengers, crew and airport personnel.
- Online check in is mandatory
- Arrival at the airport 2.5 hrs. prior to departure
- Use the counter only for luggage check-in
- Obligatory security and health check and reduced group boarding will be in place.
- Sky Airlines has announced the following:
- The central seat between passengers will be free every two rows will disembark at a time to maintain social distancing.
- Daily rigorous disinfecting and renewing the cabin air every 3 minutes will take place on the plane.
- They will use HEPA filters to eliminate 99% of microscopic particles.

Hotels & All – Inclusive Lodges

- Use boutique hotels that have committed to protocols against COVID-19 like this one.
- In case client has requested an all — inclusive lodge with a shared program instead of our private programs, we suggest private programs at Awa, Hangaroa, Awasi, Alto Atacama, among others that have established protocols against Covid-19

Tours & Activities

- Equipment is to be understood as any element provided to the client for his/her own use during the tour as well as the communitarian equipment, which is also under the same protocol. The equipment is to be sanitized according to the protocols of the Ministry of Health (MINSAL) regarding disinfection.
- Any personal equipment is to be of use solely by each client and properly identified (helmet, harness, ice axe, binoculars, bicycles, oars, etc.). For the communitarian use (i.e., telescopes) each client will have a cleaning and disinfecting kit that they will use to clean such equipment after use before handing it down to another client.
- Regarding the use of common areas in state-protected wild areas, protocols produced by CONAF (National Forest and Protected Areas Services) are to be followed and in the case of using natural areas where there are no hygienic services or facilities of the sort, the Leave No Trace guidelines are to be used which will have to be explained by the guide in charge of the activity during the safety briefing.

Drivers & Guides

- Guides and drivers always need to use masks. Provide masks, hand sanitizers, and plastic gloves for travelers in the van and try to maintain when possible a 2 m / 6.5 ft distance from the travelers.
- The guide is to deliver to the client the information, restrictions, and care to be aware of during the tour when the activity starts. Risk management briefing is to take place before getting on the transport vehicle, in an open space and has to include: the double check of the client’s personal protection equipment (mask or facial protector), the proper way to sneeze, cough or yawn, encouragement the practice of not touching one’s face with the hands and taking the temperature of each client, the guide and the driver, action that is to be done properly in plain sight of the clients.
- The guide is to be aware to keep the group away from other visitors and of not to use the same resting places.
- The guide is to make sure that the interaction with people foreign to the tour is limited to the minimum. Minimize visits

to places where many people are gathering like restaurants, museums, funiculars , etc.

Transportation

- Clients and staff must wash their hands using hand sanitizer or soap and water every time that they get on the vehicle.
- Clients also must wear a health mask during the transportation or during any time spent inside the vehicle.
- All vehicles used for transportation of travelers during day tours or multi-day tours should be disinfected prior each departure, during the tour and after every day of use. The disinfection will be made by Pionero Travel staff or the transportation company in case the service is provided by a vendor. During the tour, the disinfection will be properly executed by the driver. Pionero Travel will be in charge of a proper training for drivers for an accurate and efficient cleaning operation and will have a monitoring journal with date, time and person in charge of each of this operation.
- The vehicle will be used with a 60% of its capacity always leaving a seat empty beside or in front of every client in case client clients has booked a shared service. This protocol will not apply (except if it is requested) for couples, family members or group of friends traveling together.
- Seat rotation will not be suggested during a tour except after the daily disinfection procedure. This suggestion will not apply for couples, family members or group of friends traveling together.
- Any personal item of the client and staff should be placed in their own seat or space taking care that personal objects are always under the control of the owner.
- Circulation of air in the vehicles will be especially important. Drivers must be aware of always allow the external circulation of air and keep the vehicle always well ventilated.
- For other means of transport, such as ferries and boats, specific protocols will apply, all of them according to the Health Minister directions.
- Check and enforce the correct use of means of transport according to existing regulations of National Health authority in relation to the number of clients per vehicle and disinfecting protocols before, during and after its use. Rotation of seat during transportation will not be allowed, except for members of the same family groups or couples.

Food & Restaurants

- Providing a private picnic lunch at a park etc. (or upgraded box lunch)
- For boxed lunches, food will be sealed and individually distributed. Each client is to transport their own food thus preventing manipulation by a third party. Food will be individual, and clients are not to share either food or utensils. Waste generated by each client during the activity is to be handled only and exclusively by them until reaching a place they can be disposed of. To such effect, personal containers will be provided for collecting garbage.
- In the case of local vendors for food, it will be responsibility of the company to check and make sure the proper protocols for handling and manipulation of food according to the regulations of health authorities. Regarding food in gastronomic establishments protocols from health authorities are to be enforced, being company responsibility to check that such establishments fulfill sanitary and hygiene conditions.

General Recommendations for Travelers

- To accept and to follow all protocols indicated by the guide and the company.
- To respect the recommended minimum distance of 2m /6 feet with other clients, with the guide and other people during the activity, unless the people in question are members of the same family group.
- To bring his/her own bottle of water, his/her own mask and his/her own sanitizer, gel or other method of disinfection, regardless of the fact that the provider in charge of the activity will have extras if needed.
- The client is to accept, in case of presenting any of the symptoms of COVID 19, not to participate in the programmed activity to look after his/her own, the staff and the other client 's health. Participants in close contact with the person with potential symptoms are to avoid participation in the activity as well.
- The client can demand to know and be given access to the company's contagion prevention plan at any given time.

Terms & Conditions

These are special terms in conditions that consider COVID 19 and offer more flexibility to travelers to modify or cancel their travel plans. They will be applicable until further notice.

Reservation and Payment:

- A deposit of 10% is required to secure a reservation, unless otherwise stated.
- The remaining balance is due 30 days prior to departure unless otherwise noted. Failure to make your final payment on time is considered a cancellation on the part of the passenger.
- 100% payment is required to confirm reservations for any trip booked with less than 60 days anticipation.
- Payments made by bank (wire) transfer in US dollars do not include any fees charged by your bank. Any transfer fees must

be covered by the sender.

- While we endeavor to keep posted current information, please note that rates and programs are subject to change without prior notice.
- Prices quoted are based on foreign exchange values and tariffs currently in effect and prices are subject to change.
- Confirmation or payment of the tour cost constitutes your acceptance to the Terms and Conditions.

Travel Insurance:

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Modifications, Cancellations & Refunds:

- Pionero Travel reserves the right to modify or cancel any tour or visit due to any operational matters, weather conditions, or as desired. In this case, Pionero will make every effort to modify the planned itinerary and replace it with another tour or activity of the same category or better. If this is not possible, a full or partial refund is due to the client.
- Pionero Travel reserves the right to refuse to accept or continue services an individual or individuals of the party at any time (in such case, a refund will be based on the actual cost of the unfinished portion of tour). The party is responsible for any additional expenditures incurred by delays or cancellations beyond Pionero's control.
- Money will not be refunded if the client fails to show up to the tour at the designated place and time.
- Purchased flights are non-refundable.
- If for any reason the client needs to cancel the trip, the reservation deposit may be returned minus a trip cancellation fee. For this reason, we strongly recommend trip cancellation insurance.

All cancellations must be in writing and the following cancellation fees apply:

- 60+ days prior to arrival: refundable except vendor expenses, cancellation fees, and deposits.
- 31 – 45 days prior to arrival: A Pionero Travel cancellation fee of 10% of the total booking will be applied.
- 30 days or less prior to arrival: No refunds. There will be no refunds for missed days on tour or any unused services/accommodation during the tour program.
- We will accept changes without penalty or rate changes. Date changes can be made up to 1 week before arrival without any penalty for land costs. For all-inclusive hotels and third-party providers, their terms and conditions will be applied, and we will see this case by case.
- Pionero Travel will attempt to accommodate the client's special requests, for example, room locations and bed preferences at hotels, or modifications of tours and visits during your stay with us. Nevertheless, we cannot guarantee or be held responsible if such special requests cannot be fulfilled.
- Cancellation or compensation payments do not apply due to "Force Majeure," that is, unusual events and unforeseeable circumstances beyond the control of Pionero Travel or its sub-contractors for events that occur such as war, pandemics, strikes, riots, terrorist activity or threats, natural disasters, climate conditions or fire, environmental emergencies, transport changes in airline companies, boaters and land carriers, changes in providers, etc.

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Other Conditions:

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